## 56TH FIGHTER WING INSPECTOR GENERAL (IG) COMPLAINTS PROGRAM

The Inspector General Complaints Resolution Program is prescribed by AFI 90-301. You have the right to file an IG complaint at any level, but experience has shown that many complaints can be resolved through the chain of command. For this reason, although not required to, you are encouraged to discuss your concerns with your chain of supervision and/or your commander before coming to the IG. Air Force military and civilian members have a duty to promptly report fraud, waste and abuse (FWA); violations of law, policy, procedures or regulations; an injustice; abuse of authority; misconduct; inappropriate conduct, or like conditions to the appropriate commander, to an IG or through established grievance channel. Below are some of the most common issues and appropriate grievance channels.

## **IG STAFF**



Lt Col Matthew L. Busch Inspector General



Mr. Randall S. Voy Director Complaints Resolution



SMSgt Loraine C. Reese Superintendent Complaints Resolution

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56th Fighter Wing Office of the Inspector General 14035 W Mitchell St Bldg 156, 2nd Floor Luke AFB, AZ 85309

Civilians – Appropriated Funds Employees Conditions of employment (personnel policies, practices, and matters affecting working conditions)  Equal Employment Opportunity (EEO) issues (discrimination based on age, race, color, sex, religion, disability, or national origin), or reprisal against a civil service employee  Civilians – Nonappropriated Fund (NAF) Conditions of employment issues or reprisal  Military Equal Opportunity & Treatment Issues  Military Equal Opportunity Office AFI 36-2706  Military Equal Opportunity Office (Conditions of employment)  Military Equal Opportunity Office (AFI 36-3208 (Enlisted), AFI 36-3207 (Officers), AFI 36-3209 (ANG/Reserves)  Appeal of an OPR/EPR or PRF  Support of dependents and private indebtedness Change to an Instruction/Regulation/Policy  LOC, LOR, or Article 15 (other than discrimination or reprisal)  Appropriate AFI 36-2401  Commander or DFAS-AFI 36-2906  Araradous Working Conditions (unsafe or unhealthy)  Punishment under UCMJ  Article 138, UCMJ (Complaint of Wrong)  Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  Medical Treatment  Medical Treatment  Medical Group CC  Command - AFI 36-2909  Allegations of reprisal process insues ADC for CDI corrective action  Medical Group CC  Command or AFI 34-2909  Allegations of reprisal process insues ADC for CDI corrective action  Surgeon General	TYPE OF ISSUE	GRIEVANCE CHANNEL & REFERENCE	
Civilians – Nonappropriated Fund (NAF) Conditions of employment issues or reprisal  Military Equal Opportunity & Treatment Issues  Military Equal Opportunity & Treatment Issues  Administrative Separations  Administrative Separations  Claims against the government  Correction of military records  AFPC and vMPF web sites for appropriate processing via AFBCMR – AFI 36-2603  Appeal of an OPR/EPR or PRF  AFPC and vMPF we sites for appropriate processing via AFERAB – AFI 36-2401  Support of dependents and private indebtedness  Change to an Instruction/Regulation/Policy  LOC, LOR, or Article 15 (other than discrimination or reprisal)  Punishment under UCMJ  Article 138, UCMJ (Complaint of Wrong)  Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  Medical Treatment  Medical Group CC  Command - AFI 36-2909  Allegations of reprisal hillitary befense Counsel  Military Equal Opportunity Office  AFI 36-2706  Military Personnel Flight  AFI 36-3208 (Enlisted), AFI 36-3207  (Officers), AFI 36-3209 (ANG/Reserves)  AFPC and vMPF web sites for appropriate processing via AFERAB – AFI 36-2603  AFPC and vMPF we sites for appropriate processing via AFERAB – AFI 36-2401  Commander or DFAS-AFI 36-2906  Command or Area Defense Counsel  (ADC)  Command or Area Defense Counsel (ADC)  Area Defense Counsel (ADC) – AFI 51-904  Safety – AFI 91-301  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is next higher CC. If elimination of the process of the process of reprisal by DoD Contractors  ABC for CDI corrective action  Health Insurance Portability and Accountability Act (HIPAA) issues	Employees Conditions of employment (personnel policies, practices, and matters affecting working conditions)  Equal Employment Opportunity (EEO) issues (discrimination based on age, race, color, sex, religion, disability, or national origin), or reprisal against a civil service	Administrative IAW AFI 36-706 OR negotiated IAW locally negotiated agreements).  EO Director (EEO Complaints) AFI 36-2706	
Administrative Separations  Administrative Separations  Administrative Separations  Claims against the government  Correction of military records  Appeal of an OPR/EPR or PRF  Appeal of an Instruction/Regulation/Policy  Conage to an Instruction/Regulation/Policy  Appropriate AF OPR-AFI 33-360  LOC, LOR, or Article 15 (other than discrimination or reprisal)  Punishment under UCMJ  Area Defense Counsel (ADC)  Area Defens	Civilians – Nonappropriated Fund (NAF)	employment)	
Administrative Separations  Claims against the government  Correction of military records  AFPC and vMPF web sites for appropriate processing via AFBCMR – AFI 36-2603  Appeal of an OPR/EPR or PRF  AFPC and vMPF we sites for appropriate processing via AFERAB – AFI 36-2603  Appeal of an OPR/EPR or PRF  AFPC and vMPF we sites for appropriate processing via AFERAB – AFI 36-2401  Support of dependents and private indebtedness  Change to an Instruction/Regulation/Policy  LOC, LOR, or Article 15 (other than discrimination or reprisal)  Punishment under UCMJ  Article 138, UCMJ (Complaint of Wrong)  Area Defense Counsel (ADC)  Article 138, UCMJ (Complaint of Wrong)  Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC — AFI 44-119  TRICARE Complaints  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Command for CDI process issues  ADC for CDI corrective action  Surgeon General			
Correction of military records  AFPC and vMPF web sites for appropriate processing via AFBCMR – AFI 36-2603  Appeal of an OPR/EPR or PRF  Support of dependents and private indebtedness  Change to an Instruction/Regulation/Policy  LOC, LOR, or Article 15 (other than discrimination or reprisal)  Punishment under UCMJ  Article 138, UCMJ (Complaint of Wrong)  Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC – AFI 44-119  TRICARE Complaints  Medical Group CC  Unprofessional Relationships/Adultery  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Command or Area Defense Counsel  (ADC)  Area Defense Counsel (ADC) – AFI 51-904  Safety – AFI 91-301  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Group CC – AFI 44-119  TRICARE Complaints  Medical Group CC  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Command for CDI process issues  ADC for CDI corrective action  Health Insurance Portability and Accountability  Act (HIPAA) issues	Administrative Separations	AFI 36-3208 (Enlisted), AFI 36-3207	
AFPC and vMPF web sites for appropriate processing via AFBCMR – AFI 36-2603  Appeal of an OPR/EPR or PRF  AFPC and vMPF we sites for appropriate processing via AFERAB – AFI 36-2401  Support of dependents and private indebtedness Change to an Instruction/Regulation/Policy LOC, LOR, or Article 15 (other than discrimination or reprisal)  Punishment under UCMJ Article 138, UCMJ (Complaint of Wrong) Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC – AFI 44-119  TRICARE Complaints Medical Group CC Unprofessional Relationships/Adultery Allegations of reprisal by DoD Contractors Allegations against Military Defense Counsel Misuse or abuse of government vehicles Command for CDI process issues ADC for CDI corrective action  Burlen AFPC and vMPF we sites for appropriate processing via AFERAB – AFI 36-2903  AFPC and vMPF we sites for appropriate processing via AFERAB – AFI 36-2906  Command or Area Defense Counsel (ADC)  Command or Area Defense Counsel (ADC)  Area Defense Counsel (ADC) – AFI 51-904  Safety – AFI 91-301  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Group CC – AFI 44-119  TRICARE Complaints  Medical Group CC  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations of reprisal by DoD Contractors  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Modical Group CC  Command or CDI process issues  ADC for CDI corrective action  Surgeon General	Claims against the government	JA – AFI 51-502	
Support of dependents and private indebtedness Change to an Instruction/Regulation/Policy LOC, LOR, or Article 15 (other than discrimination or reprisal) Command or Area Defense Counsel (ADC) Punishment under UCMJ Command or Area Defense Counsel (ADC) Article 138, UCMJ (Complaint of Wrong) Area Defense Counsel (ADC)	Correction of military records		
Change to an Instruction/Regulation/Policy  LOC, LOR, or Article 15 (other than discrimination or reprisal)  Punishment under UCMJ  Article 138, UCMJ (Complaint of Wrong)  Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC – AFI 44-119  TRICARE Complaints  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Commander Directed Investigation (CDI)  Health Insurance Portability and Accountability Act (HIPAA) issues	**	processing via AFERAB – AFI 36-2401	
LOC, LOR, or Article 15 (other than discrimination or reprisal)  Punishment under UCMJ  Article 138, UCMJ (Complaint of Wrong)  Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  Elimination from AETC Training  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC - AFI 44-119  TRICARE Complaints  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Commander Directed Investigation (CDI)  Health Insurance Portability and Accountability  Act (HIPAA) issues			
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Punishment under UCMJ  Article 138, UCMJ (Complaint of Wrong)  Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  Elimination from AETC Training  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC – AFI 44-119  TRICARE Complaints  Medical Group CC  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Command or Area Defense Counsel Area Defense Counsel ADC for CDI corrective action  Health Insurance Portability and Accountability Act (HIPAA) issues	, ,		
Article 138, UCMJ (Complaint of Wrong)  Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC – AFI 44-119  TRICARE Complaints  Medical Group CC  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Command - AFI 36-2909  HQ AFLOA  Misuse or abuse of government vehicles  Commander Directed Investigation (CDI)  Health Insurance Portability and Accountability  Act (HIPAA) issues	•	Command or Area Defense Counsel (ADC)	
Hazardous Working Conditions (unsafe or unhealthy)  Elimination from AETC Training  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC – AFI 44-119  TRICARE Complaints  Medical Group CC  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Command – AFI 36-2909  HQ AFLOA  Misuse or abuse of government vehicles  Base Transportation Office – AFI 24-302  Commander Directed Investigation (CDI)  Command for CDI process issues  ADC for CDI corrective action  Health Insurance Portability and Accountability  Act (HIPAA) issues	Article 138, UCMJ (Complaint of Wrong)	Area Defense Counsel (ADC) – AFI 51-904	
Elimination from AETC Training  If elimination authority is Group CC or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.  Medical Treatment  Medical Group CC – AFI 44-119  TRICARE Complaints  Medical Group CC Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  IG DoD  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Base Transportation Office – AFI 24-302  Commander Directed Investigation (CDI)  Health Insurance Portability and Accountability Act (HIPAA) issues	Hazardous Working Conditions (unsafe or	· · · ·	
TRICARE Complaints  Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Commander Directed Investigation (CDI)  Health Insurance Portability and Accountability  Act (HIPAA) issues  Medical Group CC  Command – AFI 36-2909  HQ AFLOA  Base Transportation Office – AFI 24-302  Command for CDI process issues  ADC for CDI corrective action  Surgeon General	· · · · · · · · · · · · · · · · · · ·	or lower, grievance channel is next higher CC. If elimination authority is Wing CC, grievance channel is AETC/IG.	
Unprofessional Relationships/Adultery  Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Commander Directed Investigation (CDI)  Health Insurance Portability and Accountability  Act (HIPAA) issues  Command – AFI 36-2909  HQ AFLOA  Base Transportation Office – AFI 24-302  Command for CDI process issues  ADC for CDI corrective action  Surgeon General	Medical Treatment	•	
Allegations of reprisal by DoD Contractors  Allegations against Military Defense Counsel  Misuse or abuse of government vehicles  Commander Directed Investigation (CDI)  Health Insurance Portability and Accountability  Act (HIPAA) issues  IG DoD  HQ AFLOA  Command for CDI process issues  ADC for CDI corrective action  Surgeon General		Medical Group CC	
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Commander Directed Investigation (CDI)  Command for CDI process issues ADC for CDI corrective action  Health Insurance Portability and Accountability Act (HIPAA) issues  Command for CDI process issues ADC for CDI corrective action  Surgeon General			
Health Insurance Portability and Accountability Act (HIPAA) issues  Surgeon General		Command for CDI process issues	
		Base Privacy Act Officer – AFI 33-332	

Supersedes: LUKEAFBVA 90-1, 20 September 2017

## **HOTLINES:**

To report Fraud, Waste or Abuse, contact one of these hotlines. Caller identity will be protected:

	$\underline{\mathbf{DSN}}$	<u>COMMERCIAL</u>	TOLL FREE
56th Fighter Wing	896-6149	(623) 856-6149	None
HQ AETC	487-4460	(623) 652-4460	None
SAF	754-5354	(202) 404-5354	1-800-538-8429
DoD	664-8799	(703) 604-8799	1-800-424-9098